

E-01345A-09-0227



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ORIGINAL

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 79085

Date: 5/20/2009

Complaint Description: 09Z Rates/Tariffs - Other
N/A Not Applicable

First:

Last:

Complaint By:

Susan M.

Leeper

Account Name:

Susan M. Leeper

Home: [REDACTED]

Street:

[REDACTED]

Work:

City:

Scottsdale

CBR:

State:

AZ

Zip: [REDACTED]

is:

Utility Company.

Arizona Public Service Company

Division:

Electric

Contact Name:

[REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

CORRESPONDENCE RECEIVED - OPINION OPPOSED:

Docket No. E-01345A-09-0227

Susan M. Leeper

Scottsdale, AZ [REDACTED]

May 18, 2009

Arizona Corporation Commission
Second Line Consumer Service Division
1200 W. Washington
Phoenix, AZ 85007

Arizona Corporation Commission

DOCKETED

JUN - 5 2009

DOCKETED BY

[Signature]

AZ CORP COMMISSION
DOCKET CONTROL

2009 JUN - 5 1 P 2: 29

RECEIVED

Ladies/Gentlemen:

I read with interest about the trial that APS is running in Flagstaff with solar panels. Of special interest to us is that APS will let customers who use these solar panels lock in the price of that power for 20 years according to Barbara Lockwood, APS renewable-energy manager.

While I am pleased that MS is trialing these solar panels at this time, we contracted to lease solar panels with Solar City in August 2008 and expect to have them operating next month. We are also customers of APS and think it would be fair for us to lock in our 20 year rates as APS will do for their solar customers. If APS had been ready to market/install solar panels for its customers last year, we would certainly have signed up with APS for this service. In fact, we have been waiting for solar energy to be offered in Arizona for several years.

Please consider having APS lock in rates for their customers who are presently using or installing solar panels.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Yours truly,

Susan M. Leeper

cc: Donald Brandt, CEO
APS

Phoenix, AZ

End of Complaint

Utilities' Response:

n/a

End of Response

Investigator's Comments and Disposition:

Opinion docketed with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. CLOSED

End of Comments

Date Completed: 5/22/2009

Opinion No. 2009 - 79085
